


### Warranty Summary Sheet

This document is intended as a summary of the disposition of parts covered under warranty. Refer to Terms and Conditions of Sale (75-706) for a full description of our Warranty Policy.

- **Warranty Parts Process – For the following parts, you must contact Technical Service for disposition: Heat Exchangers, Burners, Coils, Explosion Proof Motors, Atherion Compressors and Delta Display Controllers.**

Technical Service Contact information:  
 Phone Number 800-828-4328  
[technicalservice@na.modine.com](mailto:technicalservice@na.modine.com)

- If a part is needed to be returned, please use the following RMA link: [RMA Form 82-100](#)
- Parts not listed in the statement above should be field scrapped and a n/c replacement part can be ordered.
- For n/c parts, select the “no charge warranty” icon  in Breeze Online and fill out the necessary information. Once filled out, email your order in for fulfillment.

#### Product Warranty

Product	Heat Exchangers	Coils	Burners	Compressors	Sheet Metal	Other Parts & Components
Gas-Fired Unit Heater	10 Years (Primary & Secondary) Only SSHX eligible for warranty in high humidity applications.	n/a	1 Year	n/a	1 Year	2 Years (1 year warranty in high humidity applications.)
Infrared (low intensity)	5 Years (Tubes)	n/a	2 Years	n/a	1 Year	2 Years
Infrared (high intensity)	1 Year	n/a	1 Year	n/a	1 Year	2 Years
Steam / Hot Water / Cabinet Unit Heater / Electric	n/a	1 Year	n/a	n/a	1 Year	2 Years
Unit Ventilators, Convectors, Fin/Tube	n/a	1 Year	n/a	n/a	1 Year	2 Years
Oil-Fired	1 Year	n/a	5 Years	n/a	1 Year	2 Years
Indoor / Outdoor Duct Furnaces & System Units	1 Year	1 Year	1 Year	n/a	1 Year	2 Years
Direct-Fired	n/a	n/a	1 Year	n/a	1 Year	2 Years
Cassettes	n/a	1 Year	n/a	n/a	1 Year	2 Years
Condensing Units (Cassettes)	n/a	1 Year	n/a	5 Years	1 Year	5 Years
Atherion DOAS Units	5 Years	1 Year	2 Years	2 Years	1 Year	2 Years
School Room SPVU Products	n/a	1 Year	n/a	1 Year	1 Year	2 Years
Geothermal-Residential (G-series)	n/a	10 Years	n/a	10 Years	10 Years	10 Years
Geothermal-Commercial (E-series)	n/a	1 Year	n/a	1 Year	1 Year	2 Years

\*NOTE: Modine reserves the right to request additional information and/or return of products or components at any time as part of the warranty investigation and claim process.

All service parts carry a 90 day warranty